

KOPA TOURS

PRESENTS

KILIMANJARO

FREQUENTLY ASKED QUESTIONS



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BEFORE MY TRIP

Learn how Kopa Tours is handling COVID-19, safety, and overall preparation for Mount Kilimanjaro.

COVID-19 PROTOCOL

Both Kopa Tours and the country of Tanzania are operating with the utmost care and safety to ensure a safe Kilimanjaro trip for our climbers.

Upon entrance into Tanzania, you will complete a survey to check for COVID-19 symptoms. Anyone displaying symptoms may undergo screening at customs and quarantine if necessary. To view the most recent and up to date entrance requirements please go to the official US Embassy website:

<https://tz.usembassy.gov/covid-19-information/>

All surfaces, hotel rooms, and equipment have been properly sanitized. Our staff wear masks, undergo routine screenings, and perform temperature checks to ensure they are negative for COVID-19.



FLIGHT INFORMATION

FLIGHT BOOKING

Kopa Tours does not book flights. It is your responsibility to book your flight/s and then inform us of your flight information. From there, we monitor your flight to coordinate a smooth and easy pickup from the airport upon arrival and departure.*



*airport pickup and drop off is not included in your booking price, this is available for a small additional charge upon checkout.

CANCEL DUE TO COVID-19

If your flight is canceled due to COVID-19 or you test positive for COVID-19 less than 14 days before your departure, we will provide a full refund. Proof of flight termination or positive COVID-19 test must be provided.

FLIGHT CHANGES

We monitor your flight closely - however, if your flight has any delay or cancellation, please notify your designated Kopa Tours team member. If already overseas, you can call or text us via Whatsapp at 866-816-5672. We can re-arrange your climb dates to accommodate your new arrival time.



RESCHEDULE MY TRIP

We get it, things happen! If you ever need to reschedule your trip, all you need to do is let your designated Kopa Tours team member know. We will work with you to reschedule free of charge.

TRIP PREPARATION

HOW MANY DAYS SHOULD I HAVE IN TANZANIA BEFORE I START MY CLIMB?

Many travelers choose to arrive the day before their hike begins – this gives you enough time to meet with your head guide and go over gear and expectations on the mountain. If you would like more time to recuperate from the long flight over, or perhaps adventure out on a day trip* before setting off to the mountain, consider arriving two days before your climb begins. Extra hotel nights are \$100/each, available in online check-out.



WILL I HAVE AN ORIENTATION PRIOR TO STARTING MY HIKE?

Before loading the van and heading to the mountain, you will meet with your head guide at the hotel to go through a briefing together. Your guide will check your gear to make sure you are properly equipped for your climb. If you forgot any gear or clothing, you can visit our rental shop located at the hotel. Once your contents have been approved, your guide will weigh your main pack to ensure it is no more than 30 pounds maximum.

*Kopa Tours offers many single day tours including a waterfall hike, a hot air balloon ride, and a visit to a local orphanage where you can gift items and give back to the community.

DURING MY TRIP

Discover what a typical day on the mountain is like.

WHAT CAN I EXPECT FOR TYPICAL HIKING HOURS?

Each morning on the mountain, expect to wake up around 7am. Your waiter will provide you fresh, hot water to wash up with in your tent. From here, you'll eat breakfast and prepare your day pack essentials (snacks for the day, rain jacket, extra coat, etc).

Distance travelled each day is unique, but you can generally expect to hike between 4-6 hours. The one exception to this rule is summit day. Summit day starts around midnight. At midnight, you will climb 6-8 hours to the summit, followed by another 2-4 hours down to base camp. You will be given a chance to nap for a few hours at base camp. However, you are not done yet! The day continues after resting with another 4-6 hours in order to get to lower elevation on the mountain.

WHAT ABOUT FOOD?

Breakfast, lunch, and dinner are all prepared for you on the mountain. Vegetarian options are available, just let your Kopa Tours Team member know. We recommend you pack additional snacks for eating during your day hikes (energy bars, candy, etc...).

Breakfast: oats, omelettes, fried eggs, bacon, fresh fruit, tea, or coffee

Lunch: salami sandwiches, roasted chicken, fruit, macaroni, popcorn, etc.

Dinner: spaghetti, soup, fish, fried rice, etc.

Note: this is not an official menu, but all example options that may be served.

ON THE MOUNTAIN

IS THERE ANY RUNNING WATER?

While there is no running water - your waiter will collect water from the mountain, then boil and sterilize it for you each day for drinking. Hot water is also provided each morning and evening to wash with.

There is also no running water for bathrooms on the mountain; however, pit toilets are available at each campsite. If you'd like to have the privacy and convenience of your own toilet at camps, you can rent one for an additional \$100. Your climbing team will carry it up & down the mountain for you.



WHAT IS THE COLDEST TEMPERATURE I CAN EXPECT?

There are two main climbing seasons for Kilimanjaro - December through March and June through October. If you climb during these times, you can expect to begin your hike around 70° F and reach the summit with it being near 20° F, without accounting for wind chill.

Temperatures vary each day on the mountain and when ascending / descending between climate zones. You can expect strong winds on summit day which cause temperatures to feel below freezing. In order to prepare for all the climates, check out our [packing guide](#) to see which clothes and layers you should come equipped with.

ACCOMMODATION

Accommodation Before and After My Climb

Every climb includes 2 nights at our Springlands Hotel. Upon arrival, take a night to decompress from travel, enjoy a beverage at the bar, and get ready for the trek of a lifetime! If you'd like any extra nights, simply let your Kopa Tours team member know and we can arrange extra accommodation at Springlands for an extra \$100 per night.



Inside a Marangu hut.



Full campsite for a party of 3-6.



A mess tent for meals.

Accommodation During My Climb

During your climb, you will sleep in private tents. Additionally, if your party is larger than 1, you will have a mess tent to gather in for communal mealtime. Sleeping pads are included with your tent as well.

If you choose to climb the Marangu route, you will sleep in huts rather than tents.



AFTER MY TRIP

Learn more about what you can expect after your trip. How to tip your mountain crew, and attractions you can visit in the Kilimanjaro area.

HOW MUCH SHOULD I TIP MY MOUNTAIN CREW?

The decision of how much to tip your crew should be based on how well they cared for you while on the mountain. It should not be based on your summit success. Below is a breakdown for tip suggestions:

Head Mountain Guide: \$20 – \$25 per day

Assistant Mountain Guide: \$15 – \$20 per day

Cook and Waiter: \$10 – \$15 per day

Porters: \$8 – \$10 each, per day

Total: \$350 – \$550 per hiker, per climb – dependent on the route itinerary

An envelope will be provided for you at the Springlands Hotel to place your tip in. While you are free to tip how you please, it's best to do **after** you have returned to Springlands Hotel. The head guide can disburse fairly to the full crew, and funds are direct deposited into bank accounts.



OTHER ATTRACTIONS

IS THERE ANYTHING ELSE YOU RECOMMEND I DO WHILE I'M IN AFIRCA?

If you have the time availability, we recommend bundling your Kilimanjaro climb with a Safari. Tanzania is home to the most beautiful national parks on the planet, including the Serengeti National Park. The Serengeti is known for the Great Migration of wildebeest (May-June) and having the highest concentration of large predators on the planet.

Save \$250 off Safari prices when you bundle with a climb!

Safari Options:

Culture Quest Safari - 4 days 3 nights

Big Buck Safari - 5 day 4 night

Lion's Share Safari - 7 day 6 night



WHAT PARKS ARE NEARBY?

Tanzania is home to some of the most beautiful and historic national parks in the world. Learn more about the National Parks in Tanzania and all the animals that come with them. Lions, Elephants, Rhinos, Cheetahs, and more!

- [Serengeti National Park](#)
- [Ngorongoro Crater](#)
- [Lake Manyara](#)
- [Tarangire National Park](#)
- [Olduvai Gorge](#)

Short on time?

Contact your Kopa Tours team member - we'll help create a custom itinerary to fit your needs and timeline.